

## Communication The Cleveland Clinic Way How To Drive A Relationship Centered Strategy For Exceptional Patient

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This book outlines Cleveland Clinic's pioneering, nationally-recognized REDE to Communicate SM program, which the legendary hospital system has used to become a world leader in relationship-centered communication. It reveals why the Clinic made effective communication a top strategic priority and how it successfully overcame obstacles to implementing it, including internal resistance from physicians, and adapted it for advanced care providers.

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Cleveland Clinic Way Book Series | Cleveland Clinic

At its core is Cleveland Clinic's emphasis on patient care and patient experience. A refreshingly positive and practical vision of healthcare, The Cleveland Clinic Way is essential reading for healthcare and business executives, medical professionals, industry analysts, and policymakers. It gives leaders

The Cleveland Clinic Way Cleveland Clinic Way

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Within the context of top-rated clinical and service excellence and the Patients First strategy, leaders at Cleveland Clinic have launched an innovative approach to enhance physicians' human-centered communication skills to nurture the ongoing development of empathetic and compassionate interactions with the patients in their care.

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Check out this great listen on Audible.com. Put relationship-centered communication at the forefront of care. Today, physicians face a hypercompetitive marketplace in which they must meet unique and complex patient needs as efficiently as possible. But in a culture prioritizing clinical outcomes...

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In Communication the Cleveland Clinic Way, Boissy and Gilligan provide an incredible how-to care guide as their team took on the challenge of ensuring empathy in over 5,000 caregivers. This book is really a journey that reveals the pitfalls and pearls of such a monumental undertaking and why every health system needs to do the same.\*

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